

HEIDI RECKSIEK

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EDUCATION

DUKE UNIVERSITY, Durham, NC
Sanford Institute of Public Policy, Master of Public Policy, 1997
School of the Environment, Master of Environmental Management, 1997
Courses in Coastal Management, Coastal Geology, Marine Ecology, Marine Policy,
Survey Research, Statistics, Economics, and Policy Analysis.

UNIVERSITY OF RHODE ISLAND, Kingston, RI
Bachelor of Arts in History, May 1995

**PROFESSIONAL
EXPERIENCE**

NOAA COASTAL SERVICES CENTER, SOUTH CAROLINA, FLORIDA
Human Dimensions Specialist, November 2002 – present. Joined the Gulf Coast
Services Center in December 2006. Helping coastal decision-makers access and apply
social science data and tools. Working with internal and external partners to foster
increased use of social science information and methods in coastal resource
management, with a focus on building the resilience of coastal communities. Providing
facilitation and process design support to a wide range of NOAA customers. Duties
include assessing on-the-ground needs, connecting Gulf region customers with NOAA
products and services, supporting the Gulf of Mexico Alliance Coastal Community
Resilience Team, and managing a current project on risk communication.

EMERGENCY SUPPORT FUNCTION #14, LONG-TERM COMMUNITY RECOVERY,
LOUISIANA

Mission Assignment, November 2005 – February 2006. Provided process design and
facilitation for a variety of public participation events, as well as internal trainings.
Helped plan and execute Louisiana Long-Term Community Recovery Day, which
involved 30 simultaneous public meetings in 21 parishes and 4 states. Connected state
and local partners with resources and information related to coastal issues.

TECHNOLOGY, PLANNING, & MANAGEMENT CORPORATION, NOAA COASTAL
SERVICES CENTER, SOUTH CAROLINA

Coastal Management Specialist II, May 2001 – November 2002. Conducted needs
assessments for the national Marine Protected Area (MPA) initiative. Identified
information, skills, tools, and processes needed to foster effective MPAs, focusing on
the needs of managers. Designed new training and technical assistance resources.

FLORIDA COASTAL MANAGEMENT PROGRAM, DEPARTMENT OF COMMUNITY
AFFAIRS, FLORIDA

Local Programs Specialist, May 1998 – May 2001. Delivered technical assistance to
local-level coastal management projects involving private and public partners.
Developed Program policies regarding grants, outreach, and long-term management
initiatives. Coordinated with state and Federal agencies. Wrote outreach and education
materials. Designed an initiative to raise local planning capacity in the Panhandle.
Represented the Program at national, state, and local meetings. Performed internal
program evaluation.

HAZARD MITIGATION SECTION, STATE EMERGENCY MANAGEMENT OFFICE,
NORTH CAROLINA

Environmental Specialist, January 1998 - May 1998. Performed environmental reviews of hazard mitigation projects in compliance with the National Environmental Policy Act. Conducted site visits and wrote Environmental Assessments and CATEX documents. Provided technical assistance to communities applying for mitigation assistance.

NATIONAL MARINE FISHERIES SERVICE, NARRAGANSETT LAB, RHODE ISLAND
Visiting Researcher and Intern, Summer 1997. Initiated data recovery for an oceanographic data archive project. Reported on efforts in integrated coastal management and large marine ecosystem management.

DR. DAVID BROWER, UNIVERSITY OF NORTH CAROLINA, CHAPEL HILL
Research Assistant, 1997. Reorganized and updated a graduate-level coastal zone management course. Developed curriculum materials and projects.

NATIONAL PARKS & CONSERVATION ASSOCIATION, WASHINGTON, D.C.
Conservation Policy Intern, Summer 1996. Researched legislative issues and lobbied members of Congress. Prepared a report on coastal management in the parks.

DR. ORRIN PILKEY, DUKE UNIVERSITY
Research Assistant, Fall 1996 - Spring 1997. Conducted an international literature search on barrier island geomorphology and processes.

CANCER PREVENTION RESEARCH CENTER, UNIVERSITY OF RHODE ISLAND
Project Supervisor and Senior Interviewer, 1991 - 1995. Assisted in survey development and administration for research studies on a range of health behaviors. Oversaw the completion of 2000 surveys for a sun-exposure study. Hired and directed 50 interviewers.

SKILLS

Meeting organization, process design, and facilitation. Survey design, focus groups. Grant writing and monitoring. Microsoft Word, Excel, PowerPoint. Basic experience in ARCVIEW. Instructional Design Training. Excellent written and verbal communication skills. French (familiar).

**RECENT
CONFERENCE
PAPERS AND
HONORS**

Presented on marine protected area needs assessments at California and the World Ocean and Coastal Zone conferences. Presented on post-Katrina work at The Coastal Society. NOAA Bronze Award for post-Katrina work. NOAA Bronze Award for work with the Gulf of Mexico Alliance. Southern Public Relations Federation award for public meetings known as the "Louisiana Long-Term Community Recovery Day," Presidential Management Intern, Phi Beta Kappa, Golden Key Honor Society.